



# Benjamin Franklin House

36 Craven Street  
London WC2N 5NF  
Telephone: 44 020 7839 2006 Facsimile: 44 020 7930 9124  
info@BenjaminFranklinHouse.org • www.benjaminfranklinhouse.org  
The Friends of Benjamin Franklin House (UK), registered charity no. 276066  
The Benjamin Franklin House Foundation is a US non-profit 501 (c)(3) organization

---

6 March 2006

Warren Kerrigan,  
Can Factory  
Garrick House  
26-27 Southampton Street  
Covent Garden  
London  
WC2E 7RS

## In Support of Can Factory

As you know, the Benjamin Franklin House project was a complex project with a tight time scale. The task: take a mostly derelict, Grade-I listed 1730s building and in less than a year make it a showpiece for 21st technology - opening on Benjamin Franklin's 300th birthday in January 2006. Your team provided the help we needed to scope, select, and manage the installation of the right equipment that would deliver on our aims to create a dynamic museum and educational facility in Franklin's only remaining home.

The challenges included choosing the right technology to make the Historical Experience possible. The Historical Experience, run from a sophisticated show control system, is a heritage first, employing a 'museum as theatre' approach which integrates live performance with cutting-edge sound and visual projection. The Student Science Centre, Scholarship Centre, and offices likewise needed the technology to drive them forward. In a building where we aren't allowed to place a nail into any of the original panelling, they helped us work through innovative solutions including voice over IP.

Can Factory was our indispensable partner. They were organised, focused, gave critical advice and seamlessly managed the process - including tendering - building camaraderie among all members of the eventual project management team. They are bright, energetic, resourceful and positive. The best proof of their worth was our making our deadline with all technology working well - within budget! We look forward to working together with the team on future projects.

Dr. Márcia Balisciano  
Director  
[www.BenjaminFranklinHouse.org](http://www.BenjaminFranklinHouse.org)