

Warren Kerrigan
Managing Director
Can Factory
146 Westminster Bridge Road
London
SE1 7DP

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Dear Warren

15CCEM Parallel Symposium October 27-29 2003

Helena and I, on behalf of the British Council, would like to thank you and all at Can Factory for the support you gave to the 15CCEM Parallel Symposium. It was great working with you and the technical support was excellent. Many of the Symposium delegates and speakers have commented on the high level of this technical support throughout the event. It certainly allowed us to concentrate on the programme knowing that other experts were working on the technical framework to make it all happen.

The intranet also seems to have been well received. We are currently collating evaluation forms from our Parallel Symposium delegates, one of whom has commented that "it was the best service I have used in any international conference... I would strongly recommend it to similar events in future!"

Overall, the event went extremely well and we are certainly pleased with the outcomes from the Parallel Symposium. Thanks again to you and your team.

Kind regards

Yours sincerely
On behalf of all the Parallel Symposium team



Sheila A Lumsden
Deputy Director, Education & Training
British Council Scotland



Helena Sharp
Deputy Director Commonwealth
British Council